

UNITED STATES DEPARTMENT OF AGRICULTURE

Farm Service Agency
Washington, DC 20250

FCIC Program Integrity
4-RM

Amendment 27

Approved by: Deputy Administrator, Farm Programs



Amendment Transmittal

A Reasons for Amendment

Subparagraph 72 C has been amended to incorporate a requirement for County Offices to document mileage incurred for RCO spot checks.

Subparagraph 73 F has been added to require State Offices to:

- remind County Offices to document RCO mileage for spot checks completed throughout the FY
- work with County Offices to accurately document mileage.

Subparagraph 73 G has been added to require State Office POC's to submit annual RCO Mileage Reimbursement Spreadsheets reflecting total mileage incurred for all RCO spot checks completed in the State.

Subparagraph 73 H has been added to provide guidance on completing the RCO Mileage Reimbursement Spreadsheet.

Subparagraph 73 I has been added to provide guidance on calculating total RCO mileage eligible for reimbursement.

Subparagraph 82 A has been amended to clarify that AIP's may request information to verify new producer determinations.

Subparagraph 82 D has been amended to provide guidance to County Offices when fulfilling AIP requests for new producer verification. Specifically, County Offices are **not** required to provide copies of FSA-578's to verify new producer determinations. Instead, County Offices may submit a written statement that indicates whether or not the producer planted the crop in prior crop years.

Exhibit 11 has been amended to update State Office POC lists.

Amendment Transmittal (Continued)

Page Control Chart		
TC	Text	Exhibit
	2-56.5 through 2-56.8 2-56.9, 2-56.10 (add) 2-57, 2-58 3-3 through 3-6	11, pages 1-4

72 County Office Action (Continued)

C Record Keeping

County Offices shall:

- assign an FSA tracking number for each review regardless of the form used for either County Office initiated or from RCO spot check list
- assign the FSA tracking number, consisting of the State and county codes, crop year, and 4-digit sequential number

Example: SS-CCC-YYYY-XXXX. For the first complaint filed in crop year 2012 in Wilbarger County, Texas, the tracking number assigned by the County Office would be 48-487-2012-0001.

- prepare individual file folders alphabetically labeled “RMPI 3, Producer Folders”, for each review for which a tracking number has been assigned
- include AD-2007 or AD-2027 and AD-2045 and a copy of all documentation and findings in the file folder including, but not limited to, documentation items listed in subparagraph B
- log the review on AD-2007A (Exhibit 10)
- file AD-2007A in file folder labeled “RMPI 2-1 Log”
- *--document mileage incurred for each RCO completed
- coordinate with State Office POC’s to complete annual RCO mileage totals.

Note: See subparagraphs 73 H and I for guidance on calculating total mileage incurred for RCO inspections.--*

73 State Office Action

A Processing Referrals and Spot Checks

Upon receipt of AD-2045 and AD-2007 or AD-2027 from the County Office, the State Office POC shall:

- log the referral or spot check on AD-2007A (Exhibit 10)
- ensure that AD-2045 and AD-2007 or AD-2027 are complete
- request additional documentation from the County Office, if applicable
- review all facts related to the referral to concur that the referral should be forwarded
- for referrals initiated at the County Office level that are determined to be unwarranted, return the referral and notify the County Office that the referral will not be acted upon
- *--forward all appropriate referrals to RCO or AIP using standard mail within 5 calendar days after receipt from the County Office
- forward all spot check results to RCO using standard mail within 5 calendar days after--* receipt from the County Office
- for AIP referrals submitted to the State POC according to subparagraph 75 B, the State POC shall immediately forward the referral to the applicable County Office.

B Post Referral Inquiry

For all types of referrals, if RCO has not provided a written response that describes intended action of RCO within 5 calendar days after receiving a submitted referral, the State Office POC, with SED approval:

- may determine that FSA will conduct its own inquiry into the alleged fraud, waste, or abuse
- shall notify RCO of the action that will be taken by FSA
- may refer the matter to OIG according to 9-AO if, as a result of the inquiry, FSA concludes further investigation is warranted, but RCO declines to proceed with the investigation.

Note: For those referrals with no findings, a response from RCO POC is not required.

73 State Office Action (Continued)

C Monitoring Spot Check Inspections

State Office POC’s shall monitor the completion of RCO spot checks for each county in the State and, when applicable, shall remind County Offices of the importance of timely completing RCO inspections.

Reminder notices can be provided to counties by any available means, such as phone calls, e-mail, etc.

D RCO Spot Check Report

In addition, State Office POC’s shall provide a report to the National Office that will identify the RCO selected spot checks for all counties in the State that have not been completed. At a minimum, the report shall contain the following information:

- State and county names
- producer name
- crop selected.

Example: The following is an example of the RCO Spot Check Report.

Georgia RCO Spot Check Report			
County Name	Producer	Crop	Comments
Appling	Producer Name	Peanuts	
	Producer Name	Cotton	
	Producer Name	Cotton	
Atkinson	Producer Name	Flue Cured Tobacco	County has completed the initial inspection but has not completed the final inspection at this time.
	Producer Name	Peanuts	
Bacon	Producer Name	Cotton	
	Producer Name	Cotton	
Baker	Producer Name	Cotton	

Notes: The “Comments” field is optional and **not** required.

Reports do **not** have to be in the same format as the example. State Office POC’s may add any additional fields as desired provided the report contains, at a minimum, the data outlined in this subparagraph.

73 State Office Action (Continued)

E Submitting RCO Spot Check Report

State Office POC’s shall submit the RCO Spot Check report quarterly each year according to the following.

Quarter	Deadline to Submit RCO Spot Check Report
1	July 31
2	October 31
3	December 31
4	March 31

State POC’s shall submit the RCO Spot Check report to the National Office by either of the following:

- e-mail at **melonie.sullivan@wdc.usda.gov**
- FAX at 202-690-2569, Attn: Melonie Sullivan.

Monitoring of RCO spot checks shall be implemented immediately. Submitting quarterly reports shall be effective for the 2012 RCO Spot Check lists. Accordingly, the first report shall be submitted July 31, 2012, and subsequent reports submitted thereafter according to the established deadlines.

***--F Assisting in RCO Mileage Reimbursement**

FSA and RMA finalized an agreement for mileage reimbursement associated with completing RCO growing season inspections. As a condition for reimbursement, FSA must document mileage associated for each RCO spot check.

State Office POC’s shall:

- remind County Offices to document mileage incurred for each RCO spot check
- work with County Offices to accurately document the correct mileage associated with each RCO spot check.--*

73 State Office Action (Continued)

***--G Submitting Annual RCO Mileage Reimbursement Spreadsheet**

Annually, after the post of the spring RCO spot check list for the FY, the National Office will send State Office POC's an RCO Mileage Reimbursement Spreadsheet. State Office POC's shall:

- work with County Offices to ensure that accurate mileage for each completed RCO spot check has been documented on the RCO Mileage Reimbursement Spreadsheet
- compile mileage totals for all counties and have the total State RCO mileage amounts certified by SED or Administrative Officer
- submit the completed RCO Mileage Reimbursement Spreadsheet to the National Office by e-mail to Melonie Sullivan at **melonie.sullivan@wdc.usda.gov** no later than **September 14th** of each year.

Note: The RCO Mileage Reimbursement Spreadsheet contains PII and must be encrypted before e-mailing to the National Office.

H Completing RCO Mileage Reimbursement Spreadsheet

The RCO Mileage Reimbursement Spreadsheet:

- shall include all RCO spot checks completed during the FY
- may include spot checks from prior years' RCO spot check list.

The following is an example of the RCO Mileage Reimbursement Spreadsheet.

State	County	Producer Name	Crop	Mileage From Initial Inspection	Mileage From Final Inspection	Total Mileage	Mileage Rate	Total Cost
AL	Coffee	Producer 1	Peanuts	25	25			
AL	Coffee	Producer 1	Cotton	10	10			

Note: Only mileage for the initial and final inspections must be documented in the RCO Mileage Reimbursement Spreadsheet. The "Total Mileage", "Mileage Rate", and "Total Cost" columns automatically populate.

IF...	THEN State Offices...
an RCO spot check was completed during the FY, but is not listed on the RCO Mileage Reimbursement Spreadsheet	may add the spot check to the RCO Mileage Reimbursement Spreadsheet.
a spot check is on the RCO Mileage Reimbursement Spreadsheet, but an RCO inspection was not conducted	shall ENTER "0" in the applicable mileage column.

--*

73 State Office Action (Continued)

***--I Calculating RCO Mileage**

Total mileage for each RCO inspection shall include round trip mileage to the producer's farm and back to the County Office.

RCO may identify multiple crops for a producer on the spot check list. Each crop is listed separately for the producer on the RCO Mileage Reimbursement Spreadsheet. If additional mileage is incurred to verify a subsequent crop, that mileage shall be documented on the RCO Mileage Reimbursement Spreadsheet.

Example: RCO spot checks were completed for Producer 1 for peanuts and cotton. Mileage to the producer's farm to spot check the peanuts totaled 25 miles round trip. The producer's cotton acreage was on an adjacent farm 5 miles away. In this case, 25 miles should be documented as the total mileage for the peanut crop and 10 miles should be documented as the total mileage for the cotton crop.

If an RCO inspection was completed in connection with other FSA inspections, total mileage for the trip may be included provided the RCO inspection was the farthest point. If the RCO inspection was not the farthest point for the trip, only the mileage associated with the RCO inspection may be included in the RCO Mileage Reimbursement Spreadsheet.

Example 1: The County Office completed RCO inspections and bin measurements on the same day. The RCO inspection was 20 miles from the County Office. The bin measurement was conducted only 5 miles from the County Office. In this case, the total mileage from the RCO inspection may be included in the RCO Mileage Reimbursement Spreadsheet because the RCO inspection was the farthest point traveled for the inspection.

Example 2: The County Office is conducting FSA-578 acreage inspections for a farm 15 miles from the County Office. On the way, the County Office employee travels 5 miles and completes an RCO inspection for a producer on the spot check list. In this case, the total mileage can only be documented on the RCO Mileage Reimbursement Spreadsheet for 10 miles (5 miles to and from the County Office) since the RCO inspection was not the farthest point traveled.

Total mileage on the RCO Mileage Reimbursement Spreadsheet shall **only** include mileage associated with performing RCO growing season inspections for producers on the spot check list. Mileage incurred during other inspections for AIP's shall **not** be included.--*

74 RMA Action

A Action

--For all AD-2007 and AD-2027 category 4 D referrals, the State Office POC, RCO shall-- complete this table.

Step	Action	
1	Review referral and determine whether further review is warranted.	
2	Request additional information if necessary.	
3	Within 5 calendar days after receiving the referral, provide a written response that describes the intended action.	
4	IF a review is...	THEN RCO shall...
	not warranted warranted	inform the State Office POC in writing. determine whether RCO conducts the review: <ul style="list-style-type: none"> •*--if a referral to AIP is warranted--* • according to standard operating procedure. •*--RCO shall prepare a transmittal letter to AIP including AD-2007 or AD-2027. Attach the supporting--* documentation provided by FSA. Redact out the name of the complainant and any information that may be used to identify the complainant before sending AD-2007 to *--AIP.--* • RCO shall evaluate the appropriateness of the actions taken *--by AIP and determine whether further review is necessary and provide response to AIP.--*
5	RCO may refer the case to OIG at any time during the process.	
6	At the conclusion of the review process, RCO shall provide a written summary of the review results to the State Office POC.	

82 Responsibilities

A AIP Responsibilities

AIP's are required to conduct claims audits, inspections, and quality control reviews. AIP's:

- may request information from County Offices to assist in verifying information submitted by an insured producer
- ***--Note:** AIP's may request information to verify new producer determinations. In these cases, AIP's must ensure that all tools; such as Common Information Management System, Hyper Dynamic Reporting Application, and Policy Holder Tracking System; have been used to verify new producer determinations before requesting information from FSA. AIP's shall only request FSA verification on cases that cannot be resolved using available resources.--*
- should only be requesting information needed to complete their reviews
- shall submit a completed FSA-426-A to the County Office to request producer information
- shall ensure procedures are in place to preserve privacy of information obtained from FSA.

B RCO Responsibilities

RCO may evaluate a sample of completed AIP claims reviews, inspections, and quality control reviews. If discrepancies are discovered, RCO may submit a request to the applicable County Office for documentation that would resolve discrepancies in the AIP's review.

RCO's shall submit:

- FSA-426-A to the applicable County Office to request producer documentation

Note: See subparagraph 83 C for an example of a completed FSA-426-A.

- personal identification to County Offices if requesting documents in person.

RCO's may request documentation that does not reside in the County Office and may request the County Office to make a field visit. Information obtained outside of the County Office can only be requested by RCO. RCO shall make the request using RMA letterhead. Requests shall be sent to the State Office POC. See Exhibit 12 for an example of a RMA field visit request letter.

Note: Field visits may include the verification of information or data through independent resources.

82 Responsibilities (Continued)

C State Office Responsibilities

The State Office POC shall:

- assist AIP's and County Offices if problems cannot be resolved at the County Office level
- immediately notify PECDC when there is a change in the State Office POC.

Note: FAX changes to 202-720-4941.

D County Office Responsibilities

County Offices shall:

- continue to give priority service to producers
- identify and prevent conflict of interest situations involving County Office employees when conducting field visits
- verify that the insured has a policy with AIP and provide copies of the following applicable documents as requested on the FSA-426-A:

Note: See subparagraph 75 C for guidelines for releasing information on FSA-426-A.

- CCC-502
- AD-1026A
- FSA-578 (producer print), for current and prior years
- price support loan or LDP documents and, if applicable, NAP loss claims or crop disaster applications

82 Responsibilities (Continued)

D County Office Responsibilities (Continued)

- map photocopy
- “Other” documents may be requested, such as producer lease agreements

Notes: AIP must identify in FSA-426-A, “Remarks” section, the documents being requested.

Request for documents other than those listed should:

- be limited
 - be requested only when about the review.
- process the information request in no less than 7 workdays from the day the County Office receives FSA-426-A
 - provide copies of requested documents to AIP or RCO by mail, FAX, or in person
 - notify AIP immediately if documents requested cannot be processed within the 7 workday timeframe or do not exist
 - if requested by RCO, conduct an inspection or field visit and document results

Note: RCO requests for field visit shall be submitted on RMA letterhead. See Exhibit 12 for an example of a RMA field visit request letter.

- *--if requested, provide documentation to AIP’s to verify new producer determinations.

Note: County Offices are **not** required to provide FSA-578 producer prints to verify new producer determinations. Instead, telephone verification or a written statement from the County Office is acceptable. The following are examples of acceptable statements to provide to AIP’s to verify new producer determination requests.

- “FSA does not have any record of the producer having planted the crop in the county for the most recent XX years.”
- “FSA records show the producer planted the crop in the county in the following years: CY XXXX; CY XXXX.”--*

83 Completing FSA-426-A

A FSA-426-A Required Entries

*--County Offices shall review, upon receipt from the requester, FSA-426-A, items 1 through 14.

Note: FSA-426-A shall not be used for purposes other than claim audits, inspections, and quality control reviews.--*

Item Number	Item Definition	Item Description
1	FSA County Office Name, Address and Telephone No.	Insured's FSA Administrative County Office.
2	Crop Year	Crop year for claim.
3	Date	Date of information request.
4	*--AIP's Name	Name of requesting AIP. Note: If an RMA request, ENTER "RMA".--*
5	Phone Number	Telephone number for the: <ul style="list-style-type: none"> •*--AIP representative--* • RMA compliance investigator.
6	Requester	As applicable, check (✓): <ul style="list-style-type: none"> •*--"Company Request", for AIP representative--* • "RMA Request", for RMA compliance investigator.
7	Insured Name	Producer's name identified for the claim review.
8	ID Number	*--Last 4 digits of tax identification number of insured.--*
9	Crop	Crop selected for claim review.
10	Policy Number	Crop insurance policy number for the insured.
11	Information Requested	Check (✓) appropriate boxes that are applicable to the claim review. See subparagraph B.
12	Request Information to be: <ul style="list-style-type: none"> •*--mailed • FAXed--* • available for pickup 	Check (✓) applicable box and mailing address if the documents requested are to be mailed.
13	Remarks	*--Identify other information being requested. List purpose of request, such as quality control review, GRP review.
14A	Requester's Printed Name and Signature	<ul style="list-style-type: none"> • AIP representative • RMA compliance investigator.
14B	Title	Includes AIP or RCO requesting information.--* Example: ABC Insurance Company, Quality Control Reviewer, or RMA Western Regional Compliance Office.
14C	Date	Date the requester signed FSA-426-A.

State Office POC's

State	POC	Alternate POC
Alabama 4121 Carmichael Rd Ste 600 Montgomery AL 36106-3660	Walda Malone Telephone: 334-279-3520 FAX: 334-279-3550 walda.malone@al.usda.gov	William Henderson Telephone: 334-279-3529 FAX: 334-279-3550 william.henderson@al.usda.gov
Alaska 800 W Evergreen Ave Ste 216 Palmer AK 99645-6546	Jimmy La Voie Telephone: 907-761-7751 FAX: 907-761-7788 jimmy.lavoie@ak.usda.gov	Donna Kramer Telephone: 907-761-7753 FAX: 907-761-7788 donna.kramer@ak.usda.gov
Arizona 230 N 1st Ave Ste 506 Phoenix AZ 85003-1733	Mark Grubbs Telephone: 602-285-6320 FAX: 602-285-6325 mark.grubbs@az.usda.gov	Carla Hill Telephone: 602-285-6314 FAX: 602-285-6325 carla.hill@az.usda.gov
Arkansas 700 W Capitol Ave Ste 3416 Little Rock AR 72201-3215	Stephen Walker Telephone: 501-301-3007 FAX: 501-301-3088 stephen.walker@ar.usda.gov	Sharon Baker Telephone: 501-301-3054 FAX: 501-301-3088 sharon.baker@ar.usda.gov
California 430 G St Dept 4161 Davis CA 95616-4161	Ken Ogden Telephone: 530-792-5525 FAX: 530-792-5555 ken.ogden@ca.usda.gov	Navdeep Dhillon Telephone: 530-792-5530 FAX: 530-792-5555 navdeep.dhillon@ca.usda.gov
Colorado Denver Federal Center Building 56, Room 2760 PO Box 25426 Denver, CO 80225-0426	Diane Pierson Telephone: 720-544-2899 FAX: 720-544-2966 diane.pierson@co.usda.gov	Bridget Smith Telephone: 720-544-2893 FAX: 720-544-2966 bridget.smith@co.usda.gov
Connecticut 344 Merrow Rd Tolland CT 06084-3917	*--Devon Marsden Telephone: 860-871-4094 FAX: 860-871-4184 devon.marsden@ct.usda.gov	Robert Maurer Telephone: 860-871-4091 FAX: 860-871-4184 robert.maurer@ri.usda.gov--*
Delaware 1221 College Park Dr Ste 201 Dover DE 19904-8724	Robin Talley Telephone: 302-678-4252 FAX: 302-678-9100 robin.talley@de.usda.gov	Lynn Manges Telephone: 302-678-4253 FAX: 302-678-9100 lynn.manges@de.usda.gov
Florida 4440 NW 25th Pl Ste 1 Gainesville FL 32606-6508	Christopher Vazquez Telephone: 352-379-4562 FAX: 352-379-4581 christopher.vazquez@fl.usda.gov	Tom Hockert Telephone: 352-379-4526 FAX: 352-379-4581 tom.hockert@fl.usda.gov
Georgia 355 E Hancock Ave Ste 102 Athens GA 30601-4538	Charles Riley Telephone: 706-546-2256 ext 2 FAX: 706-546-2014 charles.riley@ga.usda.gov	Clark Weaver Telephone: 706-546-2256 ext 1 FAX: 706-546-2014 clark.weaver@ga.usda.gov

State Office POC's (Continued)

State	POC	Alternate POC
Hawaii 737 Bishop St Ste 2340 Honolulu HI 96813-3280	Steve Peterson Telephone: 808-441-2704 ext 138 FAX: 808-441-2705 steve.peterson@hi.usda.gov	Connie Laumann Telephone: 808-441-2704 ext 145 FAX: 808-441-2705 connie.laumann@hi.usda.gov
Idaho 9173 W Barnes Dr Ste B Boise ID 83709-1574	Jeff Mitchell Telephone: 208-378-5665 FAX: 208-378-5678 jeffrie.mitchell@id.usda.gov	Ron Abbott Telephone: 208-378-5669 FAX: 208-378-5678 ronald.abbott@id.usda.gov
Illinois *--3500 Wabash Ave Springfield IL 62711-8287--*	Doug Bailey Telephone: 217-241 6600 ext 213 FAX: 217-241-6619 doug.bailey@il.usda.gov	Natalie Prince Telephone: 217-241-6600 ext 248 FAX: 217-241-6619 natalie.prince@il.usda.gov
Indiana 5981 Lakeside Blvd Indianapolis IN 46278-1996	*--Jacob Maxwell Telephone: 317-295-5907 FAX: 317-290-3024 jacob.maxwell@in.usda.gov	Steven Brown Telephone: 317-295-3024 FAX: 317-290-3024 steven.brown@in.usda.gov--*
Iowa 10500 Buena Vista Ct Des Moines IA 50322-3782	Kevin McClure Telephone: 515-254-1540 ext 470 FAX: 515-270-0945 kevin.mcclure@ia.usda.gov	Cheryl Brownlee Telephone: 515-254-1540 ext 472 FAX: 515-270-0945 cheryl.brownlee@ia.usda.gov
Kansas 3600 Anderson Ave Manhattan KS 66503-2511	Todd Barrows Telephone: 785-539-3532 FAX: 785-537-9659 todd.barrows@ks.usda.gov	Scott Willbrant Telephone: 785-539-3532 FAX: 785-537-9659 scott.willbrant@ks.usda.gov
Kentucky 771 Corporate Dr Ste 100 Lexington KY 40503-5438	Guy Perry Telephone: 859-224-7629 FAX: 859-224-7632 guy.perry@ky.usda.gov	Marylou Bohannon Telephone: 859-224-7630 FAX: 859-224-7632 marylou.bohannon@ky.usda.gov
Louisiana 3737 Government St Alexandria LA 71302-3327	Keith Chapman Telephone: 318-473-7718 FAX: 318-473-7735 keith.chapman@la.usda.gov	Margaret Price Telephone: 318-473-7717 FAX: 318-473-7735 margaret.price@la.usda.gov
Maine 967 Illinois Ave Ste 2 Bangor ME 04401-2768	Ken Gustin Telephone: 207-990-9144 FAX: 207-990-9169 ken.gustin@me.usda.gov	Scott Speck Telephone: 207-990-9136 FAX: 207-990-9169 scott.speck@me.usda.gov
Maryland John Hanson's Business Center 339 Buschs Frontage Rd Ste 104 Annapolis MD 21409-5561	Robert Wevodau Telephone: 443-482-2770 FAX: 443-757-9265 robert.wevodau@md.usda.gov	George Turner Telephone: 410-632-5439 ext 104 FAX: 410-632-2732 george.turner@md.usda.gov

State Office POC's (Continued)

*--

State	POC	Alternate POC
Massachusetts 445 West St Amherst MA 01002-2957	John Devine Telephone: 413-253-2502 FAX: 413-253-4540 john.devine@ma.usda.gov	Daniel Smiarowski Telephone: 413-253-4511 FAX: 413-253-4540 daniel.smiarowski@ma.usda.gov
Michigan 3001 Coolidge Rd Ste 350 East Lansing MI 48823-6362	Eric Fischer Telephone: 517-324-5107 FAX: 517-324-5119 eric.fischer@mi.usda.gov	Melissa Cripe Telephone: 517-324-5104 FAX: 517-324-5119 melissa.cripe@mi.usda.gov
Minnesota 375 Jackson St Ste 400 St Paul MN 55101-1852	Scott Kapphahn Telephone: 218-751-1942 ext 110 FAX: 651-602-7743 scott.kapphahn@mn.usda.gov	Lisa MacDonald Telephone: 651-602-7900 FAX: 651-602-7743 lisa.macdonald@mn.usda.gov
Mississippi 6311 Ridgewood Rd Jackson MS 39211-2035	Stacy Roberson Telephone: 601-965-4300 ext 134 FAX: 601-965-5565 stacy.roberson@ms.usda.gov	James Smith Telephone: 601-965-4300 ext 150 FAX: 601-965-5565 james.smith5@ms.usda.gov
Missouri Parkade Plaza 601 Business Loop 70 W Ste 225 Columbia MO 65203-2579	Rod Bealer Telephone: 573-876-9429 FAX: 573-876-0935 rod.bealer@mo.usda.gov	Doug Newland Telephone: 573-876-0930 FAX: 573-876-0935 doug.newland@mo.usda.gov
Montana 10 E Babcock St PO Box 670 Bozeman MT 59711-0670	Shelly Rolando Telephone: 406-587-6877 FAX: 406-587-6887 shelly.rolando@mt.usda.gov	Lori Margheim Telephone: 406-587-6878 FAX: 406-587-6887 lori.margheim@mt.usda.gov
Nebraska 7131 A St Lincoln NE 68510-4202	Billie Jo Smith Telephone: 402-437-5279 FAX: 402-437-5891 billiejo.smith@ne.usda.gov	Cathy Anderson Telephone: 402-437-5604 FAX: 402-437-5891 cathy.anderson@ne.usda.gov
Nevada 1755 E Plumb Ln Ste 202 Reno NV 89502-3691	Debbie Goin Telephone: 775-784-5411 ext 116 FAX: 775-784-5015 debbie.goin@nv.usda.gov	Katie Nuffer Telephone: 775-623-5025 ext 104 FAX: 775-784-5015 katie.nuffer@nv.usda.gov
New Hampshire 22 Bridge St Ste 4 Concord NH 03301-4987	Linda L. Grames Telephone: 603-224-7941 FAX: 603-225-1410 linda.grames@nh.usda.gov	Marilyn Ricker Telephone: 603-224-7941 FAX: 603-225-1410 marilyn.ricker@nh.usda.gov
New Jersey Mastoris Professional Plaza 163 US Hwy 130 Bldg 2 Ste E Bordentown NJ 08505-2228	Coleen McGarrity Telephone: 609-587-0104 FAX: 609-587-0906 coleen.mcgarrity@nj.usda.gov	Chris Scheirer Telephone: 609-587-0104 FAX: 609-587-0906 chris.scheirer@nj.usda.gov
New Mexico 6200 Jefferson St NE Rm 211 Albuquerque NM 87109-3434	Emaleta Mooney Telephone: 505-761-4910 FAX: 505-761-4934 emaleta.mooney@nm.usda.gov	Andrew Ortiz Telephone: 505-761-4912 FAX: 505-761-4934 andrew.ortiz@nm.usda.gov

--*

State Office POC's (Continued)

State	POC	Alternate POC
New York 441 S Salina St Ste 356 Syracuse NY 13202-2425	Dolores Bochenek Telephone: 315-477-6312 FAX: 315-477-6323 dolores.bochenek@ny.usda.gov	Sheryl Ivanov Telephone: 315-477-6307 FAX: 315-477-6323 sheryl.ivanov@ny.usda.gov
North Carolina 4407 Bland Rd Ste 175 Raleigh NC 27609-6872	Thomas F. McLamb Telephone: 919-875-4833 FAX: 919-875-4825 tommy.mclamb@nc.usda.gov	Tim Jones Telephone: 919-875-4818 FAX: 919-875-4825 tim.jones@nc.usda.gov
North Dakota 1025 28 th St S Fargo ND 58103-2372	Bryan Olschlager Telephone: 701-239-5224 FAX: 701-239-5696 bryan.olschlager@nd.usda.gov	Kim Kylo Telephone: 701-893-2231 FAX: 701-239-5696 kimberly.kylo@nd.usda.gov
Ohio Federal Bldg 200 N High St Rm 540 Columbus OH 43215-2408	*--Matt Kleski Telephone: 614-255-2446 FAX: 614-255-2542 mathew.kleski@oh.usda.gov--*	Chris Piper Telephone: 614-255-2445 FAX: 614-255-2541 chris.piper@oh.usda.gov
Oklahoma Farm Rd and McFarland St 100 USDA Ste 102 Stillwater OK 74074-2651	Danny Lee Telephone: 405-742-1130 FAX: 405-742-1177 danny.lee@ok.usda.gov	Terry Henley Telephone: 450-742-1161 FAX: 405-742-1177 theresa.henley@ok.usda.gov
Oregon 7620 SW Mohawk St Tualatin OR 97062-8121	*--Lois Loop Telephone: 503-692-3688 FAX: 503-692-8139 lois.loop@or.usda.gov--*	Charles Newhouse Telephone: 503-692-6830 FAX: 503-692-8139 charles.newhouse@or.usda.gov
Pennsylvania 1 Credit Union Pl Ste 320 Harrisburg PA 17110-2912	Christina Rotz Telephone: 717-237-2165 FAX: 717-237-2149 christina.rotz@pa.usda.gov	Rebecca Csutoras Telephone: 717-237-2129 FAX: 717-237-2149 rebecca.csutoras@pa.usda.gov
Puerto Rico 654 Plaza Ste 829 654 Ave Munoz Rivera Ste 829 San Juan PR 00918-4127	Wanda J. Perez Telephone: 787-294-1613 ext 326 FAX: 787-294-1609 wanda.perez@pr.usda.gov	Marelita Sosa Telephone: 787-878-2580 ext 105 FAX: 787-816-5367 marelita.sosa@pr.usda.gov
Rhode Island 60 Quaker Ln Ste 40 Warwick RI 02886-0114	Melissa Turrisi Telephone: 401-828-3120 ext 2 FAX: 401-821-0780 melissa.turrisi@ri.usda.gov	Devon Marsden Telephone: 401-828-3120 ext 2 FAX: 401-821-0780 devon.marsden@ri.usda.gov
South Carolina 1927 Thurmond Mall Ste 100 Columbia SC 29201-2387	Kenneth McCaskill Telephone: 803-806-3853 FAX: 803-806-3839 kenneth.mccaskill@sc.usda.gov	Ruth Gamble Telephone: 803-806-3837 FAX: 803-806-3839 ruth.gamble@sc.usda.gov
South Dakota 200 4th St SW Rm 308 Huron SD 57350-2478-2431	Rhonda Pudwill Telephone: 605-352-1176 FAX: 605-352-1195 rhonda.pudwill@sd.usda.gov	Donita Garry Telephone: 605-352-1158 FAX: 605-352-1195 donita.garry@sd.usda.gov