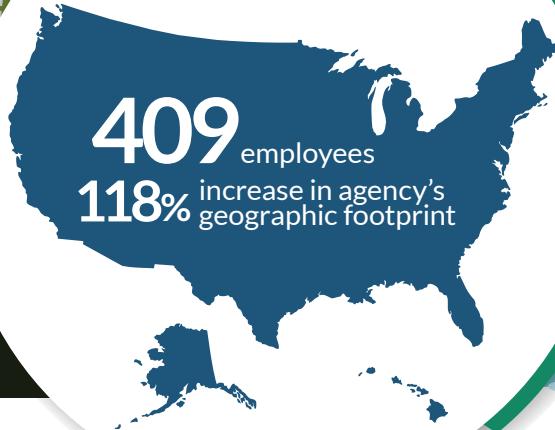
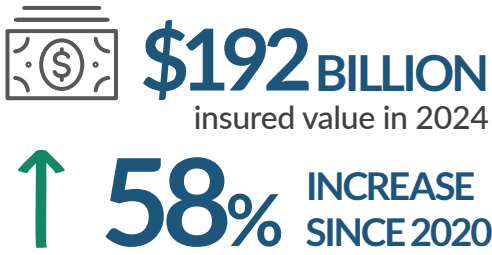


Risk Management Agency's Combined 2021-2024 Accomplishments

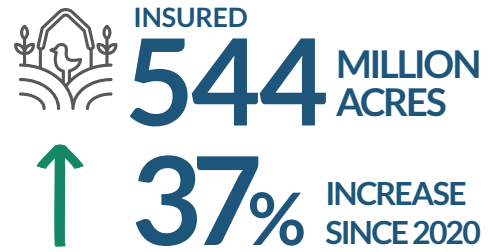


INSURED VALUE



**FIRST FARM PROGRAM
PROVIDING ON-THE-GROUND
FINANCIAL RELIEF**
to farmers and ranchers after disaster
events including hurricanes, flooding,
freeze, drought, and wildfires.

ACRES INSURED



PROTECTED



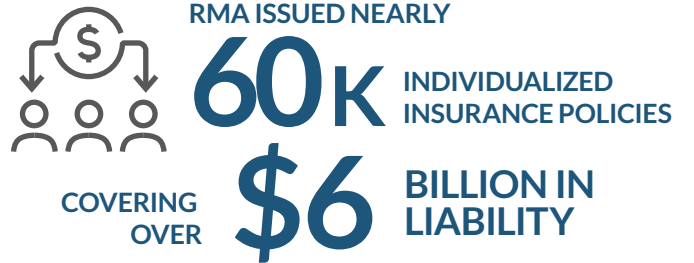
LOSSES



\$48.5 BILLION
in losses paid between 2021-2023.



2.27% → **10th**
average improper payment
rate in last 4 years to
ensure program integrity. consecutive year with
improper payment rate
under 3%.



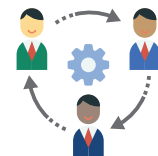
OUTREACH & EDUCATION

RISK MANAGEMENT EDUCATION PARTNERSHIPS



Engaged with
1.25 MILLION
stakeholders through a
multi-faceted outreach
approach, covering over

2.2K EVENTS
across the nation in 4 years.



5 CROP INSURANCE
NAVIGATORS


2 RMA
AMBASSADORS


to disseminate crop
insurance information and
strengthen program access.




INTRODUCED CLIENT EXPERIENCE (CX) SURVEY
to gather program feedback from farmers and ranchers.


PROGRAM CHANGES & EXPANSION


 **14** new crop insurance programs: shellfish, controlled environment agriculture, micro-farm, citrus, and more.


 **5** pilots converted to permanent programs for processing pumpkins, fresh market beans, silage sorghum, sugar beet stage removal, and high-risk alternative coverage.


 **10** major program modifications including tropical storm endorsement, livestock programs, Whole Farm Revenue Program, Micro-Farm, and more.

Offered premium benefits in the **Transitional and Organic Grower Assistance Program (TOGA)**:


 **\$110 MILLION** in premium support for producers who planted cover crops on 23 million acres in Pandemic Cover Crop Program (PCCP).

 **\$12 MILLION** in premium support for producers in Transitional and Organic Grower Assistance Program (TOGA).


 **\$15 MILLION** in direct financial assistance in targeted underserved states through the Agricultural Management Assistance program (AMA)

 **\$25 MILLION** in additional administrative and operational financial assistance for eligible 2021 specialty crop insurance contracts.

Increased available coverage levels for specialty crops to:


 **85%** FOR **36** SPECIALTY CROPS

 Added enterprise units (EUs) for & EUs by organic practice for **44** CROPS **49** CROPS

 Implemented Quality Loss Option for **35** CROPS

 **585** county program expansions implemented for specialty crops.


DISASTER RELIEF


 **9** **MANAGER'S BULLETINS** authorizing disaster program flexibilities and interest deferral relief for policyholders experiencing hardship from natural disasters.

Provided relief to over **1580** **PRODUCERS FACING FINANCIAL** hardship to ensure they can remain in the crop insurance program.


NEW INSURANCE SOLUTIONS


2021

 **Enhanced Coverage Option** for 31 crops initially. Expanded to include 46 crops in 2,856 counties in 2024. Increased premium support to make the policy more affordable.


 **Nursery Value Select** for nursery crop producers in 9 states initially. Expanded program nationwide in 2024.


 **Production Revenue History (PRH)** for strawberry growers in Florida. Expanded to California in 2022.


 **Apple Tree Dollar Amount** of Insurance plan in 121 counties in Idaho, Michigan, New York, Oregon, Pennsylvania, and Washington.

 **California Citrus Tree program** to cover lemon, grapefruit, mandarin, orange, tangelo, tangerine, and other citrus trees in select counties.


2022


 **Post Application Coverage Endorsement (PACE)** for corn producers who split apply nitrogen in 179 counties of 11 Midwestern states. Expanded to 919 counties in 2024.


 **Pomegranate and Kiwifruit insurance programs** to provide actual production history (APH) coverage for select counties in California.


 **Micro-Farm option for Whole Farm Revenue Protection (WFRP)** for local food growers. Allowed insurable coverage up to \$350K.

2023



 **Tropical Storm Option (TSO) to Hurricane Insurance Protection-Wind Index** endorsement in 1,010 counties, 60% of eligible policies elected TSO. \$1.1 billion paid to growers to date for hurricanes Ian, Idalia, Beryl, Debby, Francine, Helene & Milton.


 **Controlled Environment** program to insure urban, specialty crop, organic, and other producers who grow in fully enclosed controlled environments in 164 counties in 33 states.


 **Grapevine insurance program** to provide coverage for loss of grafted vines caused by natural perils. Available in 120 counties in 9 states.


 **Shellfish Actual Production History-Price Component (APH-PC)** program for container-grown oysters commercially cultivated for fresh half shell market. Available in 55 counties in 16 states.


Expanded and streamlined insurance offers for double cropping soybeans and grain sorghum making insurance more available in over 1,500 counties.


 **800%** Increase in demand for written agreements for coverage. 


16.8% Increase in insured fall wheat acreage, or 2.6 million acres in eligible area. 


48% Increase in **Following Another Crop (FAC)** soybeans and grain sorghum, or 1 million acres. 


 **80** offers issued which provided coverage for more than 3,000 acres for new relay cropping practice under **Double Cropping Initiative**.

 **Fire Insurance Protection-Smoke Index (FIP-SI)** endorsement in 32 grape counties in California covering quality loss from smoke damage.

 **Weaned Calf Risk Protection** program for beef cow-calf producers to insure revenue from spring calving operations in 509 counties in 4 states.

 Expanded coverage for **Following Another Crop (FAC)** soybeans and grain sorghum into 224 separate crop counties based on experience and demand from 2023 and 2024 requests for insurance via a blanket written agreement into Eastern Kansas and Missouri.

 **Reduced turnaround times for requests to obtain coverage by written agreement by:**

 **30%** via blanket written agreement offers, increased multiyear written agreements, and process streamlining making it easier for producers to get coverage when standard options are not available.

IMPROVED INSURANCE OPTIONS



Increased **Whole Farm Revenue Protection (WFRP)** coverage to **\$17 million**; improved coverage options; and reducing paperwork requirements.



Added flexibilities for **Micro Farm** policyholders to purchase other crop policies and providing coverage for vertically integrated producers.



Livestock modifications including increasing number of insurable animals, subsidy rates, and reducing time for indemnity payments led to drastic increase in participation of **historically underserved producers**.



Provided **Annual Forage program** flexibilities. Producers can elect acres and 12 growing seasons.



Introduced revenue coverage for 1,141 oats and rye county programs.



Increased **Margin Protection insurance** to an additional 1,255 counties for soybeans and 1,729 counties for corn.



Producers can hay, graze or chop cover crops and receive **100% of prevented planting payments**.



Increased available coverage levels to 85% for 36 specialty crops including almonds, blueberries, peaches, tomatoes, and more.



Implemented **Quality Loss Option** for 35 crops including buckwheat, cotton, grain sorghum, peanuts, sunflowers, and more.



Expanded availability of enterprise units to 44 crops including almonds, green peas, mandarins/tangerines, millet, onions, and more.



Added enterprise units by organic practices to 49 crops including canola, dry beans, dry peas, ELS cotton, flax, oats, wheat, and more.



Expanded insurance availability for 585 county programs for specialty crops including apples, dry peas, grapes, hemp, peaches, sweet corn, and more.



Provided program flexibilities for fresh market beans, hybrid seed rice, pistachio, and processing beans. Expanded coverage options for olive, almonds, and walnuts.



Worked with Agricultural Marketing Service (AMS) to utilize **NOP's INTEGRITY** database certificate as an acceptable organic and transitional record.

LISTENING, ENGAGING, AND RESPONDING TO OUR STAKEHOLDERS



Awarded \$17.1 million to partners to train and educate underserved producers, specialty crop growers and ranchers on a variety of risk management strategies and topics between 2021-2024. Reaching underserved producers on variety of risk management topics.



\$2.3 million investment in Crop Insurance Navigators program to disseminate crop insurance information and improve program access in underserved communities. Partnership with the Southern Extension Risk Management Education Center of University of Arkansas.



Implemented RMA Ambassador Program to improve crop insurance program effectiveness, understand stakeholders' needs, and address regional challenges. Two ambassadors have been appointed: Dr. Cindy Ayers-Elliott as RMA Southeast Ambassador and Mr. Gilbert Louis III as RMA Tribal Ambassador.



Implemented Client Experience (CX) Survey allowing stakeholders to provide information to improve RMA's decision-making, operational optimization, and improving outreach initiatives.



Implemented the Planting Confidence partnership to reach about 200K ag educators and 1M+ students through 4H and Future Farmers of America organizations utilizing interactive curriculum and an innovative simulation gaming tool that allows players to make decisions and see the results of those choices impacting their farm operation.



2K producers participated in virtual & in person Whole Farm Revenue Protection and Micro-Farm Road Show to learn about program improvements.



Interacted with +1K livestock producers at 17 Livestock Road Show events held in 14 states. Provided information on livestock insurance programs and gather feedback on policy improvements.



Listening sessions on proposed Prevent Planting changes in 12 states and virtually. Engaged with +600 stakeholders and received 591 written individual comments.



6 in-person and 2 virtual listening sessions to address comments and get feedback to the proposed changes in the Apple crop insurance program. Engaged with +500 stakeholders.



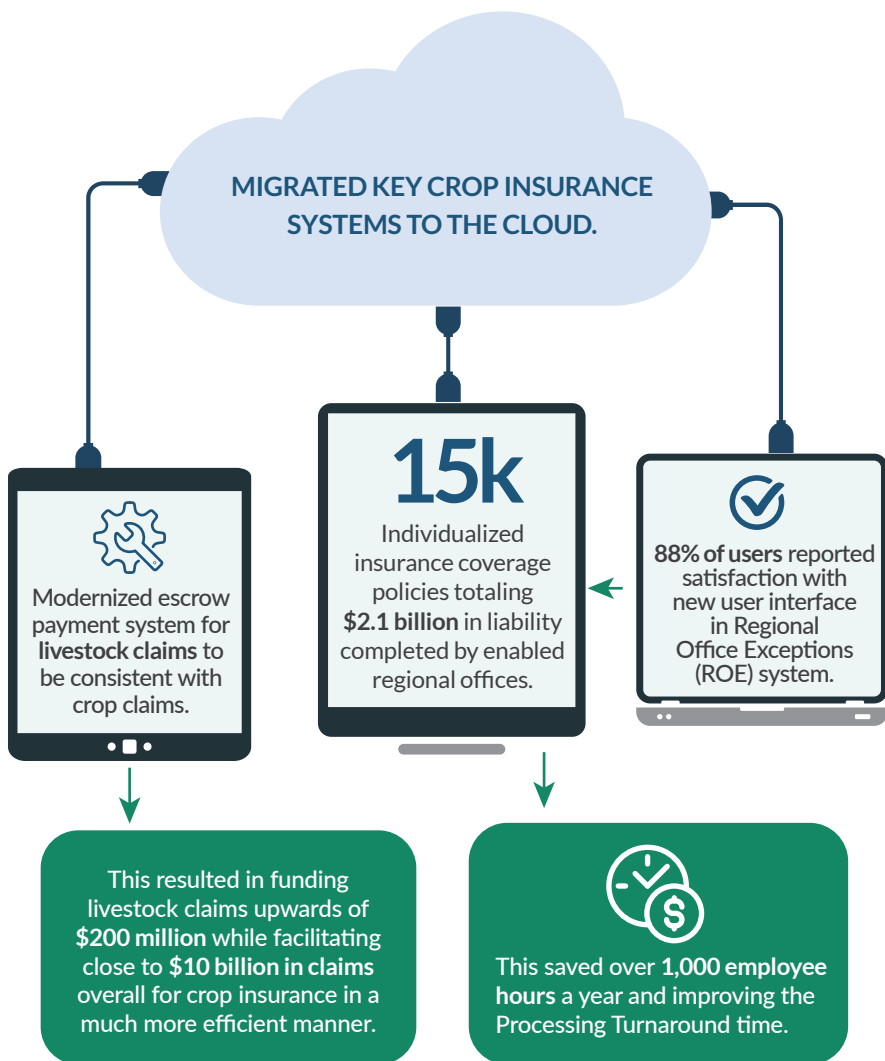
RMA staff enhanced their field presence by conducting 232 growing season observations (GSOs) across 43 different crops with producers and AIPs. GSOs allow RMA to better identify program improvements, learn about production processes, and build relationships.



Provided relief to over 570 producers facing financial hardship to ensure they can remain in the crop insurance program.

DELIVERING ON FINANCIAL OVERSIGHT AND INFORMATION TECHNOLOGY INVESTMENTS

ENGINEERED A NEW RMA PUBLIC WEBSITE ON MODERN TECHNOLOGY WITH A FOCUS ON CUSTOMER SERVICE AND EXPERIENCES.



CLIMATE-SMART INVESTMENTS



Initiated a 2-year cooperative support agreement with Oregon State University to add weather and climate data production capacity to enhance agency capabilities to address underserved and under monitored areas in Hawaii, Puerto Rico, and Alaska. Initiative will develop specific weather-related information for these geographic areas to improve uniform application of standards and performance goals across the Federal crop insurance program.



Expanded the research support agreement with University of Illinois, Urbana-Champaign to develop novel approaches for program compliance, improving administration and enforcement, utilizing remote sensing, machine learning, and computational modeling.

EMPLOYEE SATISFACTION



consecutive years of being Best Place to Work in USDA



93% OF EMPLOYEES RESPONDED

in the 2024 Federal Employee Viewpoint Survey (FEVS) that they adapt to changing priorities and consider customer needs a top priority.



89% OF EMPLOYEES

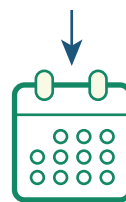
said they are highly motivated, engaged, and satisfied with their jobs and the agency.

ENSURING PROGRAM INTEGRITY FOR ALL



2.27%

average improper payment rate in last 4 years to ensure program integrity.



10th

consecutive year with improper payment rate under 3%.

8th

consecutive year complying with all USDA sampling procedures for high-risk programs.



Developed individual company improper payment rates for 14 AIPs to allow for greater accountability.



Supported prosecution efforts to recover \$2.27 million in civil restitution and \$99.36 million in criminal restitution.



Implemented Program Performance Assessment to review key growing season dates every 6 years and review of +2,000 insurance maps every 5 years to improve underwriting standards.



Updated +1 million insurance offers to ensure farmers and ranchers pay a fair amount for their insurance coverage.



Enhanced reporting to connect farmers with crop insurance agents who specialize in Whole Farm Revenue Protection and Micro-Farm programs.



\$79.41 MILLION

RECOVERED IN PROGRAM FUNDS using comprehensive compliance casework activities and extensive data mining.

\$351 MILLION

EXPECTED COST AVOIDANCE SAVINGS.